

University of Pretoria Yearbook 2018

Complex problem-solving and negotiating, coherence and coordination 771 (CCC 771)

Qualification	Postgraduate
Faculty	Faculty of Health Sciences
Module credits	10.00
Programmes	PGDip Health Systems Management Executive Leadership
Prerequisites	No prerequisites.
Language of tuition	Module is presented in English
Department	Public Health Medicine
Period of presentation	Year

Module content

The public health leader will be equipped with strategies to address difficult and intractable problems at the workplace and assist health workers to become part of the solution by utilising newly acquired problem-solving skills which will have lasting impact in workplace settings. Negotiating techniques will be analysed for different workplace challenges and its application for greater coherence and coordination in the implementation of policy and effective management of its outcomes to improve service delivery.

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